

Covid-19 Addendum to Payments & Refunds Policy

All bookings currently held with us are still under our current Terms and Conditions and Payment and Refunds Policy (below).

In light of the current Covid-19 situation we appreciate that many people are hesitant about paying deposits and settling balance payments for expeditions and courses in the future. For any bookings made or policies taken out after March 11th 2020, insurance providers are no longer providing cancellation cover for Covid-19. We are responding by removing the need for you to have this cover.

The following amendments apply to all new bookings with Mountain Expeditions from March 25th 2020 either until December 31st 2021 or until Covid-19 insurance restrictions are lifted.

Covid-19 Deposits

All deposits are now 15% and, as normal, shall be paid to Mountain Expeditions at the time of booking.

Covid-19 Cancellation Policy

If the Expedition or UK Course has to be cancelled by Mountain Expeditions due to on-going restrictions of Covid-19 you will be offered an alternative date or equivalent trip in the future. If this does not suit you, then we will refund all payments made to us in respect of your trip.

EXPEDITIONS – All payments made for expeditions, including the deposit, are refundable in full up to a maximum of 6 weeks prior to departure. At 6 weeks Mountain Expeditions will either confirm the expedition – at which point in time you can go ahead and make the final payment, book your flights and arrange your travel insurance – or, if we have to cancel for any reasons related to Covid-19, then the above Addendum would apply.

UK INSTRUCTING & GUIDING – All payments made for UK courses, including the deposit, are refundable in full up to a maximum of 2 weeks prior to the course. At 2 weeks Mountain Expeditions will either confirm the course – at which point in time you can go ahead and make the final payment as well as arrange suitable insurance – or, if we have to cancel for any reasons related to Covid-19, then the above Addendum would apply.

Covid-19 Prices & Exchange rates

As per our Terms and Conditions the Expedition cost includes significant elements that are payable by Mountain Expeditions in currencies other than sterling. These elements are now priced using an exchange rate of £1 to \$1.20 and £1 to €1.10. If this exchange rate fluctuates by more than 5%, Mountain Expeditions reserves the right to amend the cost accordingly, either up or down as required.

The prices advertised on the website as of March 25th 2020 are correct as per the exchange rates stated above.